



Motorist Bill of Rights

Harris County would like to inform you, the consumer, of the following rights regarding towing services in the unincorporated areas of Harris County.

If a vehicle is abandoned, declared a traffic hazard, involved in an accident where law enforcement arrived, or subject to tow under other law enforcement actions, the fee will be \$232.00 from the scene to the location on the written directive (Tow slip). You may have your vehicle towed to a location of your choice at the tow fee rate, excluding individuals under arrest. Inform the on-scene Deputy of the location you choose to have your vehicle towed to and request a copy of the tow slip indicating the location. The following fees apply and may include applicable tax:

- **Standard Tow fee - \$232.00 (First 20 Miles / \$4.64 per additional mile) or**
- **Heavy Duty Tow fee \$354 per hour with a two (2) hour minimum.**
- **Storage fee per day - \$22.85**
- **Notification fee after 24 hours - \$50.00**
- **Impound fee - \$22.85**

Soliciting: Tow operators and Vehicle Storage Facilities (VSFs) are prohibited from soliciting business at the scene or storage lot regarding repairs to your vehicle. If you are solicited, notify the deputy on the scene or direct your complaint to the HCSO Towing and Storage Unit as instructed below. If your vehicle is towed to a Harris County-permitted storage lot, expect it to arrive there, and when you retrieve it, you should be charged only the allotted fees under the Motorist Bill of Rights. A Tow truck operator or VSF should never refuse to release your vehicle or try to persuade you to use a repair shop for a lower amount or claim your insurance will pay the difference. Once you sign your vehicle over to a repair shop, the Harris County Sheriff's Office does not govern any cost you may incur as a result. See the [Texas Department of Licensing & Regulation](#) for more information.

Find Towed Vehicle: To find your towed vehicle, visit [Find My Towed Car](#) and search by license plate, VIN, or location. For vehicles that were towed inside the City of Houston limits, please visit [City of Houston Tow Search](#).

Tow Hearing: If you believe your vehicle was wrongly towed, you may request a hearing to determine whether probable cause existed to remove the vehicle. For information on tow hearings, visit www.jp.hctx.net/tow.

Complaints: Direct complaints to the Harris County Sheriff's Office Towing and Storage Unit at HCSOTowing@Sheriff.hctx.net or 713-274-7410.

The towing and storage from the scene may qualify under the **Harris County Tow and Go** program at no cost to you. Visit the [Tow and Go](#) program site for more information and authorized locations.

For additional Towing Information from the
Harris County Sheriff's Office Towing and Storage Unit,
please visit:

